Presentation to Operations Sr. Staff

September 1, 2005

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Internal Audit Services

<u>Agenda</u>

- Why Coordinate Audits?
- External Reviewers
- Audit Coordination Policy
- External Audit Protocol
- Auditee Role/Rights
- Auditor Role/Rights
- Resources Available to Employees
- Summary

Why Coordinate Audits?

IAS serves as the principal point of contact at LBNL for non-scientific external reviews

- Ensure data gathered and reported on is complete, factual and fairly presented
- Issue coordinated LBNL official response on all audit reports and inquiries
- Keep management fully informed of current external audit activities

External Reviewers

- OIG (Audits, Inspections, Investigations)
- GAO
- PWC (for UC)
- KPMG (for DOE)
- DOE HQ

- External Audit Coordination Policy
 - The Laboratory's policy is to cooperate to the fullest with the external auditors and oversight groups....

.... while minimizing the impact of audits on programs and operations

- External Audit Protocol Role of IAS
 - Coordinate/Delegate all external reviews
 - Notify affected department/division managers
 - Managers are responsible for notifying subordinates and delegating responsibility for coverage, e.g. attendance at conferences
 - Disseminate audit notification of purpose & scope to appropriate managers
 - Schedule opening/closing conferences at mutually convenient times

- Typical Coordination Activities of IAS
 - Audit notification (heads-up and audit alert)
 - Data request coordination
 - Planning meeting(s)
 - Assessing access needs and badging
 - Opening and exit conferences
 - Distributing draft report
 - Issuing Laboratory response to draft report
 - Disseminating final report

- Auditee Role/Rights
 - To perform assigned duties without major disruption
 - To provide known factual answers to questions posed by the auditor

- Auditor Role/Rights
 - To review and evaluate any topics within the scope defined in the auditor's announced plan and to expand scope based on findings
 - To have reasonable access to any records which pertain to their topic of review
 - To ask questions of any employee
 - To be provided workspace, facilities and equipment appropriate to their assignment

- Resources Available to Employees
 - Audit Liaisons
 - CFO Michele Mock
 - ITSD Dwayne Ramsey
 - Facilities, EH&S, Engineering, HR, Public Affairs, Directorate - ??
 - Internal Audit Services (IAS)
 - Laboratory Counsel
 - Can request supervisor/others at meetings

Good Coordination =

Understanding auditor needs

Communication

Negotiation

Professional Respect